ULTIMUS
ENTERPRISE SOLUTIONS

UATS System Administrator

Knowledge Services

Main topics

- Detailed overview of the UATS architecture
- Communication chain and licensing options
- Deployment and operation methodology
  - Confirmation of prerequisites
  - Establishment of prerequisites
  - Installation
  - Confirmation of services
  - UATS configuration part 1
  - System confirmation
  - UATS configuration part 2
- Operational audit procedures
- Problem resolution

Training Course Overview

The Ultimus WebClient is a modern web-based end user environment that allows participants to interact with their process tasks in one place from almost any internet-connected device. The Ultimus Advanced Task Service (UATS) is the service layer between Ultimus BPM Servers and Ultimus WebClient. UATS retrieves, caches, and intelligently streams data to Ultimus WebClient, and from there, Ultimus WebClient efficiently transfers the retrieved business process data to client devices. During the UATS System Administrator Training course, participants will become familiar with the new architecture, will learn how to install and properly configure UATS, and study the different approaches to problem resolution. Participants will also learn about new the benefits and opportunities UATS/WebClient presents, as well as potential risks involved, if any. The training also covers a customized role of UATS Administrator.

Intended Audience

This course is intended for customers or partners who are planning to introduce UATS / Ultimus WebClient into their BPM environment as a new technology.

Prerequisites

Successful completion of the Ultimus Adaptive Suite Fundamentals training course is a must. Experience with Ultimus in a development or production environment is also required. Knowledge and experience with SQL and relational databases, as well as experience in administering Windows servers is also necessary.

Potential Next Steps

After completion of this training course, users can select either advanced training or request a custom course that is tailored to fit their company's needs.

UATS System Administrator

Select the Most Beneficial Training Type

On-site Training - If businesses need to increase the skills of multiple employees, Ultimus On-site Training may be the best choice for several reasons:

- Users can adapt the content to their specific needs
- Workers remain on-site in case of emergency
- It saves time and travel costs
- Instructors can discuss specific problems with learners one-on-one
- Scheduling is flexible
- There are increased price savings for larger groups
- The learning environment is friendly and comfortable

Classroom Training - This is for businesses that want to minimize the costs parallel to maximizing benefits from a live training provided at one of our training centers.

Live Online Training - Travel and accommodation costs can be eliminated with Online Training. Employees get a seat in a virtual classroom with training led by a live instructor.

On-demand E-learning - Participants can learn the basics on-demand at their own pace, and can utilize advanced trainings in any of the other three forms more effectively.

Ultimus Training Integrates with New Technologies

Through integrated online and classroom courses, Ultimus provides a truly blended learning approach. Online offerings are not only an economical alternative, but they are also an effective way to accelerate the understanding and deployment of the Ultimus Adaptive BPM Suite.
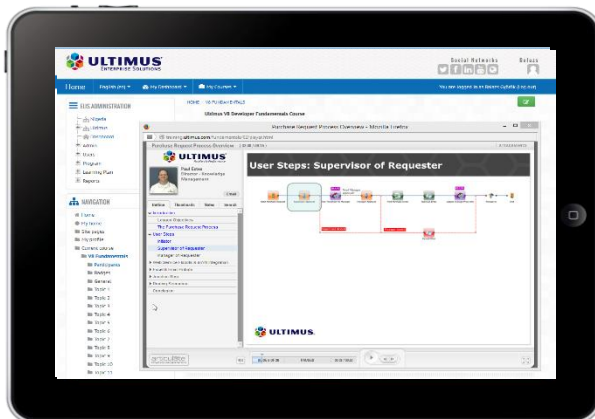
Knowledge Services

- Online training
- On-site training
- Classroom training
- Knowledge management

Online Benefits

- Save time and money
- Custom built curriculum
- Accelerate deployment
- Learn by user type
- On-demand courses
- Convenient access to knowledge
- 24/7 service
- Integrated online classroom

Accelerate proficiency and achieve faster ROI today through Ultimus' innovative training courses. Questions? Contact Ultimus Training at training@ultimus.com.

Ultimus Worldwide Support Structure

Through eight support centers worldwide, we are able to provide the best service to you. More than 20 people working within Ultimus Support ensure that your support questions are in good hands. With this structure in place, we are able to support you worldwide and wherever you plan to install and use Ultimus.

The mission of Ultimus Customer Support is to provide the best worldwide support in the BPM industry by leveraging our global resources to bring support closer to our customers.

Ultimus delivers on this mission through a worldwide support organization comprised of nine regional support offices around the globe in six different languages:

- North America (U.S.) – English
- Latin America (Panama) – Spanish, English
- UK - English
- EMEA (Germany) – Arabic, English, German
- Middle East (Dubai) – Arabic, English
- Asia-Pacific (Pakistan) – English, Urdu
- China – Chinese
- Taiwan – Chinese

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