

Knowledge Services

Main topics

- Creating an Organizational Chart for use by an Ultimus Process Map
- Adding a job function job and sub chart into Org Chart
- Creating a simple workflow process
- Adding steps from BPM Studio
- Linking the steps
- Creating a new form
- Linking XML variables to a form control
- Defining step and process properties
- Defining rules events for steps
- Using Ultimus Director to create business rule
- Training a Flobot
- Testing a form
- Installing a process
- Monitoring an incident
- Initiating a process using the Ultimus Client
- Reassigning tasks from Ultimus Client
- Creating associates
- Monitoring incidents from Ultimus Process Administrator
- Creating incident filters from Ultimus Process Administrator

BPM Suite Fundamentals

Training Course Overview

The Ultimus Adaptive BPM Suite Fundamentals Training course is an instructor-led, facilitated hands-on learning opportunity that teaches the skills required for successfully applying the tools of Ultimus Adaptive BPM Suite version 8.x.

Intended Audience

The Ultimus BPM Suite Fundamentals course is intended for beginner students who have little to no experience with designing or building workflow processes with Ultimus BPM Studio. This course is geared towards users who want to build basic workflows for their businesses and who have little to no previous programming experience.

Prerequisites

There are no prerequisites for attending this course, apart from being a customer or partner of Ultimus.

Potential Next Steps

After completion of this training course, users can select either an advanced training course or get involved in programatically extending BPM capabilities using EIK.



BPM Suite Fundamentals

Select the Most Beneficial Training Type

On-site Training - If businesses need to increase the skills of multiple employees, Ultimus On-site Training may be the best choice for several reasons:

- Users can adapt the content to their specific needs
- Workers remain on-site in case of emergency
- It saves time and travel costs
- Instructors can discuss specific problems with learners one-on-one
- Scheduling is flexible
- There are increased price savings for larger groups
- The learning environment is friendly and comfortable

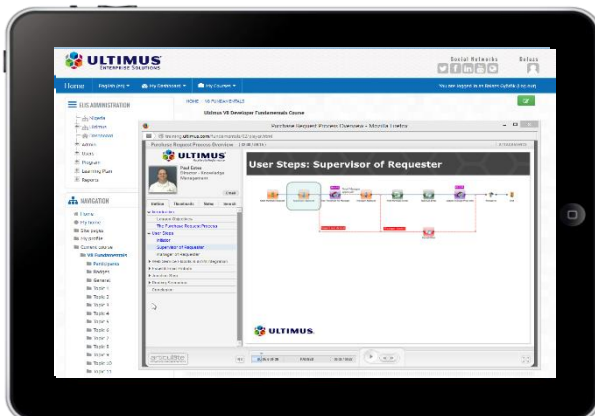
Classroom Training - This is for businesses that want to minimize the costs parallel to maximizing benefits from a live training provided at one of our training centers.

Live Online Training - Travel and accommodation costs can be eliminated with Online Training. Employees get a seat in a virtual classroom with training led by a live instructor.

On-demand E-learning - Participants can learn the basics on-demand at their own pace, and can utilize advanced trainings in any of the other three forms more effectively.

Ultimus Training Integrates with New Technologies

Through integrated online and classroom courses, Ultimus provides a truly blended learning approach. Online offerings are not only an economical alternative, but they are also an effective way to accelerate the understanding and deployment of the Ultimus Adaptive BPM Suite.



training.ultimus.

Knowledge Services

- Online training
- On-site training
- Classroom training
- Knowledge management

Online Benefits

- Save time and money
- Custom built curriculum
- Accelerate deployment
- Learn by user type
- On-demand courses
- Convenient access to knowledge
- 24/7 service
- Integrated online classroom

Accelerate proficiency and achieve faster ROI today through Ultimus' innovative training courses. Questions? Contact Ultimus Training at training@ultimus.com.



Ultimus Worldwide Support Structure



Through eight support centers worldwide, we are able to provide the best service to you. More than 20 people working within Ultimus Support ensure that your support questions are in good hands. With this structure in place, we are able to support you worldwide and wherever you plan to install and use Ultimus.

The mission of Ultimus Customer Support is to provide the best worldwide support in the BPM industry by leveraging our global resources to bring support closer to our customers.

Ultimus delivers on this mission through a worldwide support organization comprised of nine regional support offices around the globe in six different languages:

- North America (U.S.) – English
- Latin America (Panama) – Spanish, English
- UK - English
- EMEA (Germany) – Arabic, English, German
- Middle East (Dubai) – Arabic, English
- Asia-Pacific (Pakistan) – English, Urdu
- China – Chinese
- Taiwan – Chinese

Committed to our customers

Worldwide Headquarters

136 Madison Avenue
6th Floor
New York, New York 10016
United States
www.ultimus.com

EMEA Headquarters

Brunnenbachstr. 40
86343 Königsbrunn
Germany
Tel: +49 8231 989 70 -0
Fax: +49 8231 989 70 -19
www.ultimus.com

Latin America Headquarters

Calle 55 Este, Obarrio
Edificio PH 1959, Piso 3,
Oficina 3
Panamá
Tel: +507 264 2680
Fax: +507 264-0525
www.ultimus.com/es

China Headquarters

1001 Charity Plaza No. 88
CaoXi North Road
Shanghai China
Tel: +86 (21) 6428-8308
Fax: +86 (21) 6428-8307
www.ultimus.com.cn

Taiwan Headquarters

Floor 6-1, No. 380, Sec. 1, Fu
Xsing S. Rd. 106
Taipei, Taiwan
Tel: +886 (2) 2707-6168
Fax: +886 (2) 2707-8935
www.ultimus.com.tw

